

What Does This Warranty Cover?

Adirondack Technology Inc. (the "Company") warrants to the Original Purchaser that the Company's hardware is free from defects in workmanship or material under normal user and service. This warranty commences on the date of delivery of the hardware to the Original Purchaser.

What are the Company's Obligations Under this Warranty?

During the warranty period, the Company agrees to repair or replace, at its sole option, without charge to Original Purchaser, any defective component part of the hardware. To obtain service, Original Purchaser must return the hardware to the Company in an adequate container for shipping. All defective products must be returned to the Company within thirty (30) days of failure. Products must be returned with a description of the failure and Return Merchandise Authorization (RMA) number supplied by the Company. To receive a RMA number and obtain assistance on where to deliver the hardware, visit our web site and complete the RMA PDF and fax or email it to our Ballston Spa Location. The postage, shipping, and insurance charges incurred in shipping to the Company will be paid by Original Purchaser, and all risk for the hardware shall remain with the Original Purchaser until such time as Company takes receipt of the hardware. Upon receipt, the Company will promptly repair or replace the defective unit, and then return said unit to Original Purchaser, postage and shipping prepaid. The Company may use reconditioned or like-new parts or units, at its sole option, when repairing any hardware. Repaired products shall carry the same amount of outstanding warranty as from original purchase, or ninety (90) days, whichever is greater. Any claim under the warranty must include dated proof of purchase or invoice. In any event, the Company's liability for defective hardware is limited to repairing or replacing the hardware.

What Does This Warranty Not Cover?

This warranty is contingent upon proper use of the hardware by Original Purchaser and does not cover: if damage is due to accident; unusual physical, electrical, or electromechanical stress; modifications; neglect; misuse; failure of electric power, air conditioning, or humidity control; transportation; operation with media not approved by the Company; or tampering with or altering of the hardware.

What is the Length of the Warranty?

The warranties given herein, together with any implied warranties covering the hardware, including any warranties of merchantability or fitness for a particular purpose, are limited in duration to one year from the date of delivery to Original Purchaser. Jurisdictions vary with regard to the enforceability of warranty limitations, and you should check the provisions of your local jurisdiction to find out whether the above limitation applies to you.

What are the Limits of the Company's Liability?

The Company shall not be liable to your for loss of data, loss of profits, lost savings, special, incidental, consequential, indirect, or other similar damages arising from breach of warranty, breach of contract, negligence, or other legal action even if the Company or its agent has been advised of the possibility of such damages, or for any claim brought against your by another party. Jurisdictions vary with regard to the enforceability of provisions

excluding or limiting liability for incidental or consequential damages. You should check the provisions of your local jurisdiction to find out whether the above exclusion applies to you.

This warranty allocates risks of product failure between Original Purchaser and the Company. The Company's hardware pricing reflects this allocation of risk and the limitations of liability contained in this warranty. The warranty set forth above is in lieu of all other expressed warranties, whether oral or written. The agents, employees, distributors, and dealers of the Company are not authorized to make modification to this warranty, or additional warranties binding on the Company. Accordingly, additional statements such as dealer advertising or presentations, whether oral or written, do not constitute warranties by the Company and should not be relied upon.

This warranty gives you specific legal rights. You may also have other rights which vary from one jurisdiction to another.

What is the term of the product warranty?

Our manufacturer warranty on all products sold by Adirondack Technology is one year from date of purchase for manufacturing defects only. We cannot warranty against acts of god, electrical brown outs or power outages or power spikes. We cannot warranty against improper installation or technician error. We cannot warranty against abuse or misuse of product. This warranty Excludes PTZ products that are configured to run on non-stop tours/patterns. The warranty on the PTZ camera under this install configuration is six months.

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